OUR TEAM

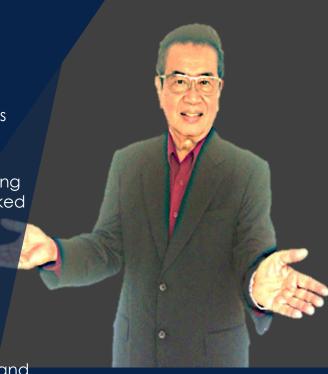
Dr. Lai Chong Teng

Senior Consultant & Workshop Facilitator, Master TTT Trainer & Executive Coach

Being highly experienced and qualified, Dr. Lai Chong Teng has established himself as a successful professional in a career period spanning over 38 years.

Uniquely knowledgeable and skilled at working with multicultural workforces, Dr. Lai has worked in various senior management positions, such as Chief Executive Officer, Senior Management Consultant, expatriate, trainer and educator in several established local and overseas corporations.

He was a licensed Kepner Tregor trainer in problem solving and decision making, and also a Motorola certified internal consultant and trainer. In addition, he is the co-author of Ready For Takeoff, a book that addresses graduates' employability and career advancement issues.



Dr. Lai has also successfully planned and implemented more than 30 major projects in various management fields. His training and consulting assignments have covered a wide range of industries including:

- Telecommunications Information Technology
- Banking Health Care
- Construction Retails
- Property Development Education
- Government Agencies and GLCs Manufacturing
- Electricals and Electronics Hospitality
- Plantation Trading
- Automotive Timber
- Port Services Energy
- Oil & Gas Food & Beverage
- Insurance Logistics
- Air Conditioning Elevator

Expertise: Leadership Development | Strategic Analysis And Planning |
Business Model Innovation | Balanced Scorecard | Training and Development |
Competency Modelling | Training Needs Analysis | Training Effectiveness
Evaluation | Change Management | Project Management |
Quality Management | Customer Service Management